

April 29, 2022 630891

Via Email

Dear British Columbia Horse Racing Associations:

I have become aware of recent complaints concerning Gaming Policy and Enforcement Branch (GPEB) staff. As the regulator of gambling and horse racing in BC, GPEB is responsible for maintaining the overall integrity of the sector, and I take all complaints or allegations of wrongdoing seriously.

Complaints must be received by GPEB through the appropriate process. To file a complaint, please use the online Complaint (Criminal or Regulatory) Form, accessed online at: <a href="https://www.gaming.gov.bc.ca/gaming/inv/Complaint.do">https://www.gaming.gov.bc.ca/gaming/inv/Complaint.do</a>. The complaint must include a description of the incident, when and where it occurred, and who was involved.

All GPEB staff must meet high standards of honesty and integrity. As part of the hiring process and every five years thereafter, staff are required to submit to an enhanced security clearance check, which includes but is not limited to a criminal record check and a credit check. The enhanced security clearance process is similar to a background investigation conducted for all gaming workers and horse racing participants.

All horse racing licensees are required to conduct themselves in accordance with the Rules of Racing, including those related to improper or offensive conduct and language towards any licensee or racing official. Horse racing registrations and/or licences may be suspended or cancelled if violations of the terms and conditions or horse racing rules and policies occur. Additionally, it is GPEB's expectation that all industry participants will conduct themselves professionally and respectfully.

Sincerely,

Sam MacLeod

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Assistant Deputy Minister and General Manager

Gaming Policy and Enforcement Branch